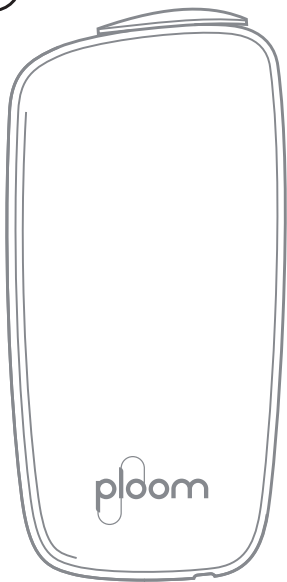


ploom X



Ploom X 菸草加熱器產品套組

型號：PX1N

使用者指南

目錄

| | |
|------------|----|
| 重要安全資訊 | 4 |
| 安全守則 | 6 |
| 內容與加熱器零件 | 19 |
| 解鎖裝運模式 | 22 |
| 檢查前蓋是否正確裝上 | 22 |
| 插入菸彈 | 23 |
| 啟動吸菸時段 | 24 |
| 吸菸時段 | 25 |
| 取下菸彈並待機 | 26 |
| 中斷吸菸時段 | 27 |
| 檢查電池電量 | 28 |
| 電池電量 | 29 |
| 充電 | 30 |
| 深度清潔 | 31 |
| 設定手動鎖 | 32 |
| 解鎖手動鎖 | 34 |
| 移除手動鎖 | 35 |
| 錯誤模式 | 36 |
| 裝置重設 | 37 |
| 故障排除 | 38 |
| 技術規格 | 40 |
| 廢棄須知 | 42 |
| 法規資訊 | 43 |
| 聯絡我們 | 43 |

重要安全資訊

請保存這些須知資料

這些安全守則與警告無法涵蓋所有可能發生的情況。請小心使用或維護任何的個人電子產品。使用產品、耗材和配件之前，請詳閱安全須知及警告。請保存本文件以備日後所需。若不遵守安全須知及警告可能導致人身傷害或損壞。

在將本產品轉讓他人時，請一併交付本指南。

本使用者指南內容若有更新恕不另行通知。請於產品網站 **www.ploom.tw** 參閱最新版本的使用者指南。

本產品僅限 20 歲（含）以上之成年吸菸者使用。孕婦不得使用。規格相容的菸彈含有尼古丁。
尼古丁為成癮物質。無任何菸品是安全且無風險的。

本產品不適用於：

- 未滿 20 歲者、非吸菸者
- 孕婦或哺育母乳之婦女
- 心臟疾病或高血壓患者

若對於您的健康狀況有任何疑慮或在服藥期間，請諮詢醫生後再使用本產品。

安全守則

危險

「危險」表示有危害性的情況，若未加以避免，將導致死亡或嚴重人身傷害。

充電：

- 雙手潮濕時，請勿插拔電源供應器。
- 請勿使用受損的電源供應器。定期檢查插頭和電源供應器是否損壞，尤其是在摔落後。
- 電源供應器受潮或浸泡過任何液體後，請勿再次使用。保持電源供應器乾燥。
- 請勿將電源供應器插入受損的電源插座。

- 若發生下列任何情況，請關掉變電箱中的電路後立即將電源供應器從牆壁插座拔下：

- 電源供應器插頭部份或其外殼已經損壞。
- 電源供應器曾經接觸過液體或過於潮濕。
- 電源供應器散發出異味、發燙或冒煙。

請勿在任何一項情況發生時繼續使用。

爆炸和其他空氣條件：

- 請勿在高度易燃或可能爆炸的空氣中使用或充電本產品，例如使用醫療氧氣面罩時，靠近易燃物、環境或材料之處。

警告

「警告」表示有危害性的情況，若未加以避免，可能導致死亡或嚴重人身傷害。


一般操作：

- 請勿在防拆封條破損後仍使用本產品或其耗材。
- 本產品僅供達到此類電器法定購買年齡之成年吸菸者使用。本電器不預期供生理、感知、心智能力、經驗或知識不足之使用者(包含孩童)使用，除非在對其負有安全責任的人員之監護或指導下安全使用。
- 孩童應受監護，以確保孩童不嬉玩電器。
- 本電器不應改造。

- 限用本產品預定之原廠菸彈及配件。請勿將 Ploom 指定之耗材或零件用於其他製造商之零件或裝置。
- 本產品及配件正常使用或充電時發熱乃正常現象。但若出現異常發熱（燙到無法觸摸），請停止使用加熱器或拔下插頭，並聯絡客戶服務專線：0800-212-621。
- 請勿損壞、摔落、擠壓、彎曲、變形、刺破、切碎、微波、焚燒、塗抹或將異物插入本產品、耗材或任何配件。
- 本產品或其配件受潮或浸泡過任何液體後，請勿再次使用。

- 請勿在下列任何情況中使用或充電本產品或其配件：
 - 以異常方式進行操作
 - 出現損壞或破裂
 - 曾經接觸過高溫

充電：

- 請勿在熱源附近留置或充電本產品，例如暖氣或爐灶、陽光直曬處或炎熱天氣下的車內。
- 本產品標示之  標誌意指充電務必使用本電器提供之電源供應器。警告：僅能使用本電器提供之可分離供電單元對電池充電。
- 充電限用專用及建議之 USB 傳輸線及電源供應器 WA-UN-06A。
- 請勿在戶外充電本產品。充電設備（電源供應器、USB 傳輸線）僅限室內使用。

電池／電池漏液：

- 產品內有非更換式鋰離子電池。
- 請勿試圖拆開、保養、維修或改裝本產品或配件。本產品及其配件並無使用者可自行保養之零件。
- 請勿將本產品或耗材丟入火中。
- 電池如有漏液情形，請勿繼續赤手觸碰使用或充電本產品。若不慎吞入電液，請立即就醫。並以大量清水漱口。萬一觸及皮膚，以大量肥皂和水清洗雙手，並請勿觸碰到眼睛。若電液接觸到眼睛，立即以大量清水沖洗。若造成刺激或有持續的不適感，請尋求醫療協助。

小型／可拆卸零件：

- 孩童應受監護，以確保孩童不嬉玩電器。本電器不應改造。窒息風險警告。本產品含有可能導致孩童及寵物受傷或潛在窒息危害的小零件。

存放：

- 請勿將電池存放在金屬物附近，例如鑰匙和錢幣，以避免任何短路風險。

清潔：

- 清潔前請先拔下電源供應器。



小心

「小心」表示有危害性的情況，若未加以避免，可能導致輕微或中等人身傷害。

一般操作：

- 請勿在全部組件未完全組裝前就啟動或使用本產品。
- 剛用過的菸彈可能發燙。待其在菸灰缸中冷卻後再作正確廢棄，並遵守當地法規。
- 請勿在使用後立即觸碰加熱器開口—裝置仍很燙。
- 若在非常高溫且潮濕的環境中使用，加熱時所產生氣霧的溫度可能很高。
- 請勿在使用本產品時飲食或抽菸。
- 請勿直接吸食或重複使用菸彈。

充電：

- 確保產品、USB 傳輸線及電源供應器在充電時均已牢固連接。
- 請勿任由充電中的產品長時間無人看顧。充電完成後拔下 USB 傳輸線及電源供應器。
- 拔除時請抓住電源供應器本體以及傳輸線的插頭。

磁鐵：

- 本產品內有磁鐵。可能干擾醫療裝置，例如心律調整器及植入式除顫器。請與任何靈敏性植入式醫療裝置保持至少 15 公分以上的距離。

存放：

- 請將產品、耗材及配件存放在乾淨乾燥處。

清潔：

- 請勿在充電和加熱時進行清潔。
- 務必待裝置冷卻後才進行清潔。
- 請定期使用乾燥軟布清潔本產品及配件（例如 USB 傳輸線、電源供應器）外部，以便除去濕氣或灰塵。請勿使用可能損壞表面的清潔液或任何種類的溶劑，例如酒精或石油苯精。請勿使用具有易燃氣體的噴霧或霧劑。
- 除了所推薦清潔棒之外，請勿使用其他物品來清潔本產品。

注意

「注意」表示有潛在危害性的情況，若未加以避免，可能導致財產損壞。

一般操作：

- 使用後關上滑蓋，防止異物（沙土或粉塵等）進入加熱器。

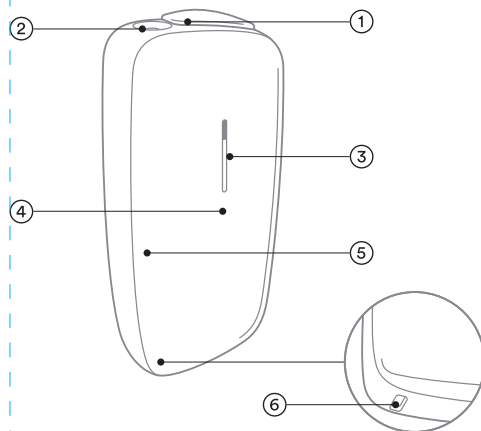
充電：

- 雷雨將至時，請將電源供應器從牆壁插座拔下。
- 充電時請勿被任何物件覆蓋。

磁鐵：

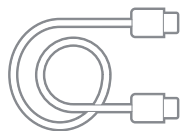
- 本產品內的磁鐵可能會對帶有磁性之物品，例如磁條卡（例如信用卡、飯店磁卡、禮品卡）以及機械錶造成消磁問題。建議對磁性敏感之物品至少和本產品保持 5 公分以上的距離，以免造成困擾。

內容與裝置零件

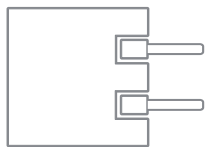


- ① 滑蓋（開關加熱器）
- ② 加熱器（菸彈插入此處）
- ③ LED 指示燈（各項指示，例如：電池電量、加熱時間及吸菸時間）
- ④ 按鈕區
- ⑤ 活動式前蓋
- ⑥ USB-C 型連接埠

本使用者指南內容若有更新恕不另行通知。
請於產品網站 www.ploom.tw 參閱最新版本的
使用者指南。



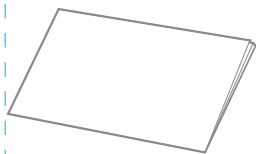
1x USB Type-C 傳輸線



1x 電源供應器



7x 清潔棒

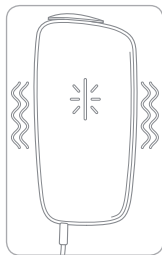


1x 摺頁小冊

上述項目若有任何短缺，請聯絡客戶服務專線：
0800-212-621。Ploom X 裝置相容之菸彈為另售品。

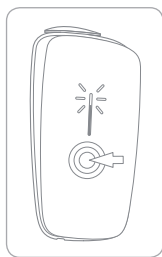
開始使用

解鎖裝運模式



首次使用之前請透過 USB 傳輸線及電源供應器連接電源以便解鎖裝運模式。整個 LED 指示燈會閃爍 10 次，同時會有長振動。

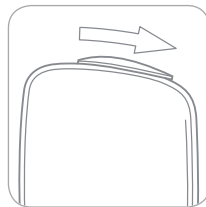
檢查前蓋是否正確裝上



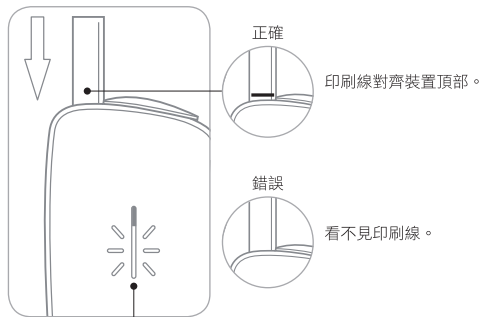
如果前蓋並未正確裝上，在按下按鈕區後，LED 指示燈頂端會閃爍 5 秒鐘。

插入菸彈

1. 滑蓋向後推可打開加熱器



2. 插入菸彈



推動滑蓋打開加熱器時，會顯示電池電量。

啟動吸菸時段

1. 啟動加熱程序



打開滑蓋並將菸彈插入加熱器。長按按鈕區直到產生振動。

2. 加熱進度

LED 指示燈顯示加熱進度。



加熱時間完成。



LED 指示燈長閃一次及短振動兩次。現在可以開始吸菸。

3. LED 亮度



加熱程序中壓下按鈕區可變更 LED 指示燈的亮度等級。

- 當滑蓋關上或取下前蓋後，則無法啟動加熱程序。
- 當電池電量不夠支援整個吸食加熱菸的時段時，會顯示低電量訊號，此時按下按鈕區，也不會啟動裝置。
- 裝置在充電期間無法啟動。
- 加熱或吸菸時，如果連接了 USB，則會停止加熱或吸菸功能並開始充電。
- 加熱或吸菸時，如果滑蓋關上或取下前蓋，則裝置會進入待機狀態。

吸菸時段

1. 吸菸時段進度



LED 指示燈顯示可供吸菸時段的進度。



可供吸菸時段只剩一半。

2. 吸菸時段最後 20 秒



當可供吸菸時段進入最後 20 秒時，會出現一次振動。在最後的 20 秒時，LED 指示燈會緩慢閃動。

3. 吸菸時段結束



時段結束時會出現一次長振動。

● 吸菸時段中如果取下菸彈而關上滑蓋，則會自動停止加熱。

4. LED 亮度



在吸菸時段中按下按鈕區可變更 LED 指示燈的亮度等級。

取下菸彈並待機

1. 取下菸彈



2. 將滑蓋向前推



顯示電池電量。

3. 裝置待機中



中斷吸菸時段

1. 吸菸時段進行中



2. 取下菸彈



3. 將滑蓋向前推



顯示電池電量。



檢查電池電量

1. 將滑蓋向後推



2. 顯示電池電量



顯示電池電量。

3. 將滑蓋向前推



電池電量

滿電量



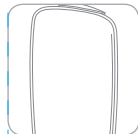
中電量



低電量



剩下 0 支菸彈電量

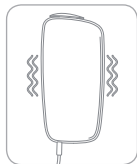


燈光急促閃爍。



充電

1. 連接時使用專用 USB 傳輸線



振動表示 USB 充電傳輸線已連接至裝置。



LED 指示燈閃爍並逐漸增加以表示從 0% 至 99% 的電池充電進度。

2. 電池已完全充滿



當裝置完全充滿電時，整個 LED 指示燈會閃爍兩次然後熄滅。

- 充電中的加熱器無法用以吸菸。



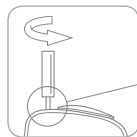
深度清潔

經過長時間使用，一些菸草碎屑可能會殘留在加熱器中。建議一個月深度清潔一次，或當您覺得將菸彈插入加熱孔時有因太緊而無法插入的情形，請依以下步驟深度清潔加熱器。

1. 將一支新的清潔棒用清水稍微沾濕。

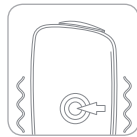


2. 將沾濕的清潔棒插入加熱孔，輕輕旋轉並擦拭加熱孔內部以去除殘留物。



在清潔過程中，請特別注意加熱孔頂部邊緣向下 15mm 處有兩個凸出的結構，若過度用力可能會導致損壞。

3. 確保加熱器內部沒有殘留的水分。 將滑蓋打開，在不插入菸彈的狀態下開啟一次加熱流程。



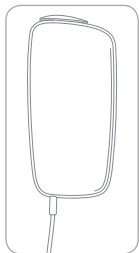
請務必完成完整的加熱時段，讓殘留的水分蒸發。
請不要跳過這一個步驟，因為在清潔後若有殘留水分，開啟加熱時所產生的蒸氣，可能影響氣味而導致不悅的體驗。

- 當裝置正在充電或加熱時請勿進行清潔。
- 當裝置仍很燙時請勿進行清潔。
- 請勿透過搖晃裝置進行清潔。

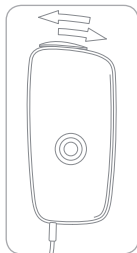
設定手動鎖

此功能可將裝置鎖定（以便停用吸菸功能）。
可經由滑蓋定位及按鈕區的按壓組合來解鎖。

1. 將裝置連接上電源

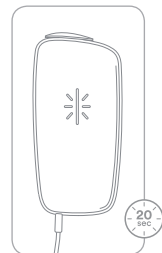


2. 啟動鎖定設置模式



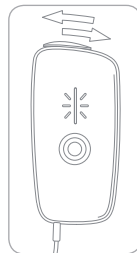
將滑蓋向後及向前推動。
壓住按鈕區直到出現振動
及 LED 指示燈快速閃
動。

3. 鎖定設置模式已啟動



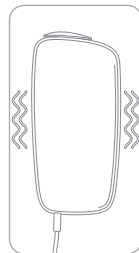
鎖定設置模式啟用時，LED
指示燈會快速閃動 20 秒。

4. 輸入解鎖密碼組



使用最少 3 個至最多 10
個的滑蓋定位及／或按鈕區
的按壓作為密碼組。

5. 鎖定裝置之密碼組

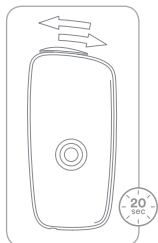


一次的振動及 LED 指示燈
的閃爍會確認該鎖定已設定
完成。

- 一旦設置了手動鎖，就會停用加熱和吸菸功能，直到裝置解鎖為止。

解鎖手動鎖

1. 輸入解鎖密碼組



使用滑蓋和按鈕區在 20 秒內輸入解鎖密碼組。每一個動作均須在上一動作完成後的 2 秒內做完。

2. 裝置解鎖確認



當密碼組輸入正確後，LED 指示燈的閃爍和振動會確認裝置已解鎖。

3. 裝置尚未解鎖時試圖啟動加熱程序或將滑蓋向後推動

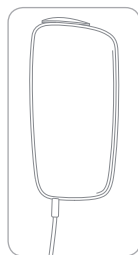


整個 LED 指示燈閃爍兩次並出現兩次振動表示裝置已鎖定。

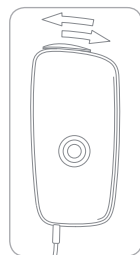
- 除了吸菸中、充電中以外，裝置可在任何時間解鎖。
- 成功解鎖後或最後一次吸菸時段後的 15 分鐘，裝置會用最新的解鎖密碼組自行鎖定。

移除手動鎖

1. 將裝置連接上電源

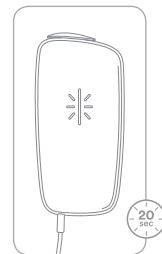


2. 啟動鎖定設置模式



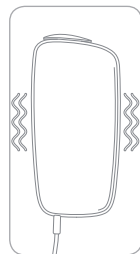
將滑蓋向後及向前推動。壓住按鈕區直到 LED 指示燈出現閃爍。

3. 鎖定設置模式已啟動



LED 指示燈會在鎖定設置模式啟動時出現閃爍 20 秒。

4. 讓裝置靜待 20 秒



會出現一次振動確認該鎖定已經移除。若要設置新的手動鎖，請見第 32、33 頁。

錯誤模式

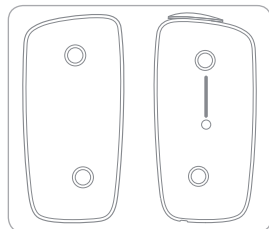


當裝置遭遇錯誤時，整個 LED 指示燈會閃爍 10 次。

請重設加熱器（見第 37 頁）。若裝置停留在錯誤模式，請致電客戶服務專線。

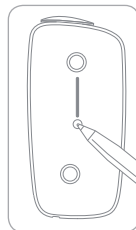
裝置重設

1. 取下前蓋

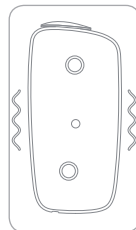


握住加熱器並將前蓋朝自己的方向取下。

2. 重設裝置



用細棒（例如原子筆）壓下裝置中央的按鈕，直到感受到一次振動。



藉由振動和整個 LED 指示燈的閃爍來確認重設已完成。



故障排除

故障

可能問題

可能的解決方案

不能啟動

電力不足。

檢查電池電力，如果電池電力太低或根本沒有，請充電裝置。

不能充電
或充電緩慢

受損的傳輸線或裝置。

檢查 USB Type-C 傳輸線。用另外一條傳輸線和另一處電源再試試看。

溫度問題

感覺裝置發熱。

移至較涼的環境及／或讓裝置有時間冷卻下來。

感覺裝置冰冷。

移至較溫暖的環境及／或讓裝置有時間溫度上升。

若上述解決方案仍無法解決，則應重設裝置。

若上述步驟都不能解決技術問題—請聯絡客戶服務專線。



技術規格

充電式 Ploom X 裝置

| | |
|--------------------|---------------------------------------|
| 電池類型 | 鋰離子電池 |
| 電池容量 | 2,850 mAh |
| 充電時間 (Ploom 電源供應器) | 大約 110 分鐘 最多可用 20 根菸彈 |
| 額定電壓 | 5 V --- |
| 額定電流 | 1.5 A |
| 輸入端子 | USB (C) |
| 尺寸 | 大約 43.5 mm 寬 x 88.5 mm 高 x 24.0 mm |

Ploom 電源供應器

| | |
|------|---------------------------------|
| 型號 | WA-UN-06A |
| 額定輸入 | 100-240 V~, 50/60 Hz, 0.45 A |
| 額定輸出 | 5 V ---, 3.0 A, 15.0 W, LPS |
| 操作溫度 | ta=40°C |

Ploom USB Type-C 傳輸線

| | |
|------|----------------|
| 型號 | JPA-W-J354-000 |
| 額定電壓 | 5 V --- |
| 額定電流 | 3.0 A |
| 長度 | 1000 mm |

Ploom 清潔棒

| | |
|----|----------|
| 型號 | 9708A000 |
| 長度 | 75.5 mm |
| 重量 | 0.2 g |



廢棄須知

本產品內有鋰離子電池，限由受有訓練之專業人員進行拆除，而且務必與家庭廢棄物分開回收或廢棄。請查明電子產品廢棄之當地法規。

電器及電子設備因有危害物質，所以廢棄電器及電子設備的不當處置，將導致環境與人類健康潛在的負面影響。

如需了解以環保方式安全回收本產品的其他資訊，請聯絡當地之維修部門。

法規資訊

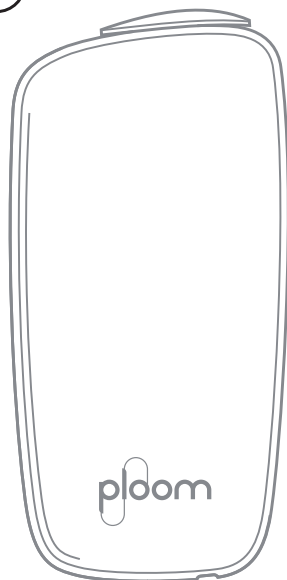
台灣RoHS限用物質含有情況標示聲明請參考網址 www.ploom.tw/RoHS



聯絡我們

感謝您購買 Ploom X 裝置。
如需了解其他資訊，請瀏覽 www.ploom.tw
客戶服務專線：0800-212-621

ploom X



STARTER KIT

Model code : PX1N

USER GUIDE

Table of Contents

| | |
|-------------------------------------|----|
| Important Safety Information | 46 |
| Safety Precautions | 49 |
| Contents and Device Parts | 62 |
| Unlock Shipping Mode | 66 |
| Check Front Cover Attached Properly | 66 |
| Stick Insertion | 67 |
| Starting Vaping Session | 68 |
| Vaping Session | 69 |
| Removing Stick and Standby | 70 |
| Interrupting a Vaping Session | 71 |
| Checking Battery Level | 72 |
| Battery Levels | 73 |
| Charging | 74 |
| Deep Cleaning | 75 |
| Set Manual Lock | 76 |
| Unlock Manual Lock | 78 |
| Remove Manual Lock | 79 |
| Error Mode | 80 |
| Device Reset | 81 |
| Operation Trouble-shooting | 82 |
| Technical Specifications | 84 |
| Disposal Instructions | 86 |
| Regulatory Information | 86 |
| Contact Us | 88 |

IMPORTANT SAFETY INFORMATION SAVE THESE INSTRUCTIONS

These safety precautions and warnings cannot cover all possible situations that could occur. Take care when using or maintaining any personal electrical product. Read these safety instructions and warnings carefully before using your product, the consumables and accessories. Retain this document for future use. Failure to follow these safety instructions and warnings may result in injury or damage.

If you transfer this product to someone else, please transfer this guide too.

The content of the user guide is subject to change without notice. Please see the latest user guide on our website www.ploom.tw

This product is intended for use by existing smokers aged 20 and over. This product should not be used by pregnant women. The compatible tobacco sticks contain nicotine. Nicotine is an addictive substance. No tobacco products are safe or risk-free.

This product should not be used by:

- Minors and non-smokers
- Pregnant or breast-feeding women
- Persons who are at risk of heart disease or have high blood pressure

If you have any concerns regarding your health condition or are on medication, consult your doctor before using this product.

Safety Precautions

⚠ DANGER

Danger indicates a hazardous situation which, if not avoided, will result in death or serious injury.

CHARGE:

- DO NOT plug or unplug the AC adaptor with wet hands.
- DO NOT use the AC adaptor if it is damaged. Inspect the plug and body for damage regularly, especially after a drop.
- DO NOT use the AC adaptor anymore if it is wet or has been immersed in any liquid. Keep the AC adaptor dry.
- DO NOT fit the AC adaptor into a damaged electrical supply outlet.

- Immediately unplug the AC adaptor from the wall socket after switching off the circuit breaker if any of the following conditions occur:
 - The plug part of the AC adaptor or its case has been damaged.
 - The AC adaptor has been exposed to liquid or excessive moisture.
 - The AC adaptor emits a strange odor, heat or smoke.
- DO NOT continue to use it if any of these conditions occur.

EXPLOSIVE AND OTHER ATMOSPHERIC CONDITIONS:

- DO NOT use or charge your product in highly flammable or potentially explosive atmosphere; such as when using medical oxygen mask, near inflammable items, environments or materials.

⚠ WARNING

Warning indicates a hazardous situation which, if not avoided, could result in death or serious injury.

GENERAL OPERATION:

- DO NOT use your product or its consumables if the anti-tamper seal appears to have been broken.
- This product is intended for use exclusively by existing adult smokers who are of legal age to purchase such appliances. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that children do not play with the appliance.
- DO NOT attempt to modify the product.

- Use only genuine tobacco sticks and accessories intended for use with this product. DO NOT use consumables or parts specified for Ploom with other manufacturers' parts or devices.
- The product and its accessories may become warm during normal use or charging. STOP using your device or unplug it if it becomes unusually hot (too hot to touch) and contact the Customer Service Helpline: 0800-212-621
- DO NOT damage, drop, crush, bend, deform, puncture, shred, microwave, incinerate, paint or insert foreign objects into your product, consumables or any of the accessories.
- DO NOT use your product or its accessories anymore if they become wet or have been immersed in any liquid.

- DO NOT use or charge your product or its accessories if any of them:
 - operate in an erratic manner
 - appear damaged or broken
 - have been exposed to excessive heat

CHARGE:

- DO NOT leave or charge the product near heat sources such as radiators or stoves, in direct sunlight or inside a vehicle on a hot day.
- WARNING : ⚡ The appliance is only to be used with the power supply unit provided with the appliance.
- Charge only with the dedicated and recommended USB charger or cable and AC adaptor WA-UN-06A.
- DO NOT charge your product outdoors. The charging interface (AC adaptor, USB charger) is designed for INDOOR USE ONLY.

BATTERY/BATTERY LEAKAGE:

- This product contains a lithium-ion battery that is non-replaceable.
- DO NOT attempt to open, service, repair or modify the product or accessories. Your product and its accessories contain no user-serviceable parts.
- DO NOT throw your product or consumables into fire.
- DO NOT use, touch with bare hands or charge the product if the battery appears to be leaking. If the liquid is swallowed, immediately call a doctor. Rinse mouth with plenty of water. In case of contact with skin, wash hands with plenty of soap and water and DO NOT touch eyes. If the liquid comes in contact with eyes immediately wash with plenty of water. Seek medical advice if irritation develops or continues.

SMALL/DETACHABLE PARTS:

- Children should be supervised to ensure that they do not play with the appliance. DO NOT attempt to modify the product. CHOKING HAZARD. The product contains small parts that may cause injury or potential choking hazard for children and pets.

STORAGE:

- DO NOT store your battery close to metal objects such as keys and coins to avoid any risk of short circuit.

CLEANING:

- Unplug the AC adaptor before cleaning.

⚠ CAUTION

Caution indicates a hazardous situation which, if not avoided, may result in minor or moderate injury.

GENERAL OPERATION:

- DO NOT use or inhale from your product if all components are not fully assembled.
- Recently used tobacco sticks may be hot. Allow them to cool in an ashtray before appropriate disposal, in line with local regulations.
- DO NOT touch the oven opening immediately after use - it can be hot.
- The temperature of the aerosol may be hot if the product is used in a very hot and humid environment.
- DO NOT eat, drink or smoke when using this product.
- DO NOT smoke or reuse the tobacco sticks.

CHARGE:

- Ensure that the product, the USB charger or cable and the AC adaptor are firmly connected when charging.
- DO NOT leave the product charging unattended for a prolonged period. Unplug USB charger or USB cable and the AC adaptor after completion of charging.
- Pull out the AC adaptor by the body and the cable by the plugs for disconnection.

MAGNET:

- Your product contains magnets. They may interfere with medical devices, such as pacemakers and implantable defibrillators. Please keep a minimum distance of 15 cm from any sensitive implanted medical devices.

STORAGE:

- Store your product, the consumables and accessories in a clean, dry place.

CLEANING:

- DO NOT clean during charging and heating up.
- DO let the device cool before cleaning it.
- DO clean the outside of the product and its accessories (such as USB charger, AC adaptor) regularly with a soft dry cloth to remove any moisture or dirt. DO NOT use washing liquid or any type of solvent, such as alcohol or benzene, which may damage the finish. DO NOT use sprays or aerosols with flammable gas.
- DO NOT clean your product with anything other than the recommended cleaning sticks.

NOTICE

Notice indicates a potentially hazardous situation which, if not avoided, may result in property damage.

GENERAL OPERATION:

- Close slider after use to prevent foreign substances from getting into the oven. Avoid getting sand or dust into the product.

CHARGE:

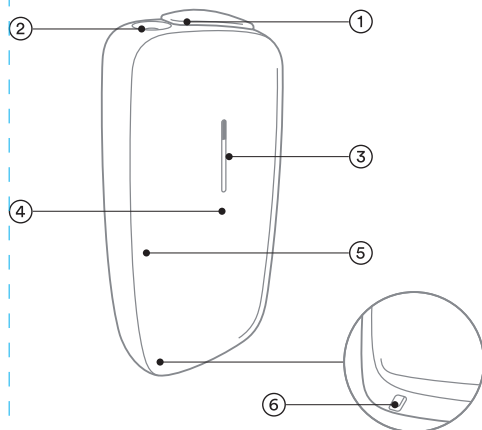
- Unplug the AC adaptor from the wall socket if there is going to be a thunderstorm.
- DO NOT cover during charging.

MAGNET:

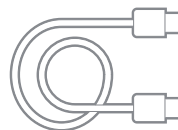
- The magnets in your product may damage items sensitive to magnetic fields, such as magnetic strip cards (e.g. credit cards, hotel key cards, gift cards) and mechanical watches. Please keep a minimum distance of 5 cm from any sensitive equipment.

The contents of the user guide are subject to change without notice. Please see the latest user guide on our website www.ploom.tw

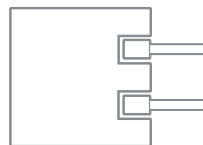
Contents and Device Parts



- ① Slider (opening & closing of oven)
- ② Oven (tobacco stick inserted here)
- ③ LED Strip (for all notifications such as: battery levels, heating time & vaping time)
- ④ Button Area
- ⑤ Removable Front Cover
- ⑥ USB-C Connection



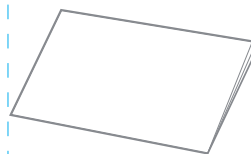
1x USB Type-C cable



1x AC adaptor



7x cleaning sticks

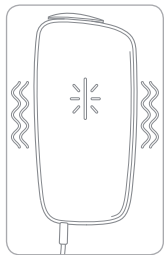


1x leaflet

If any of these items are missing, please contact the Customer Service Helpline: 0800-212-621. Tobacco sticks compatible with your Ploom X device are sold separately.

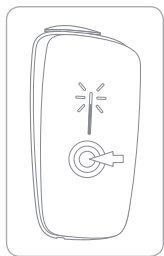
Getting
Started

Unlock Shipping Mode



Connect USB charger before the first use to unlock shipping mode. Full LED strip flashes 10 times, and long vibration provided.

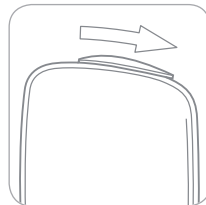
Check Front Cover Attached Properly



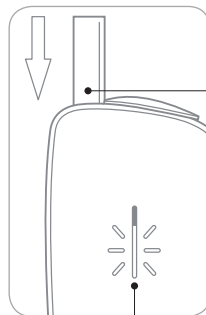
If front cover is not properly attached to device top of LED strip will flash for 5 seconds, after button area was pressed.

Stick Insertion

1. Move Slider Backwards To Open Oven



2. Insert Stick



Battery level is displayed when slider is moved to open the oven.

Correct



Printed Line aligned with top of device.

Wrong



Printed line not visible.

Starting Vaping Session

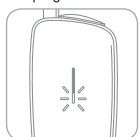
1. Start Heating Process



Open the slider and insert a stick into the oven. Press and hold the button area until vibration.

2. Heating Progress

LED strip indicates the progress of heating.



Heating time complete.



One full flash of LED strip and two short vibrations. You can start vaping.

3. LED Brightness



Press button area during heating process to change LED brightness level.

- Heating cannot start when the slider is closed or the front cover is removed.
- If there is not enough battery charge to vape a full session, low battery signal will be shown and the device will not start when button area is pressed.
- Device cannot be started during charging.
- If the USB is connected during heating or vaping, heating or vaping stops and charging starts.
- The device goes on standby if the slider is closed or the front cover is removed during heating or vaping.

Vaping Session

1. Vaping Session Progress



LED strip indicates vaping session progress.



Half of the vaping session left.

2. Last 20 Seconds Of Vaping Session



When the vaping session has reached the last 20 seconds, a vibration is provided. During the last 20 seconds the LED strip pulses slowly.

3. End Of Vaping Session



One long vibration indicates the end of the session.

*If a stick is removed and the slider is closed during a session, the heating will stop automatically.

4. LED Brightness



Press button area during vaping session to change LED brightness level.

Removing Stick and Standby

1. Remove Stick



2. Move Slider Forwards



Battery level is displayed.

3. Device Is On Standby



Interrupting a Vaping Session

1. Vaping Session In Progress



2. Remove Stick



3. Move Slider Forwards



Battery level is displayed.



Checking Battery Level

1. Move Slider Backwards



2. Battery Level Displayed



Battery level is displayed.

3. Move Slider Forwards



Battery Levels

Full Charge



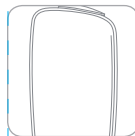
Middle Charge



Low Charge



0 Sticks Remaining

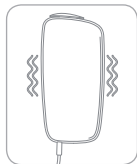


Fast pulsating light.



Charging

1. Connect With Dedicated USB Cable



Vibration indicates that a USB charging cable has been connected to device.



LED strip is pulsating & increasing to indicate battery charging progress from 0 to 99%.

2. Battery Fully Charged



When the device is fully charged, full LED strip flashes two times then off.

- Device cannot be used to vape while charging.



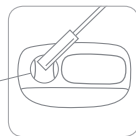
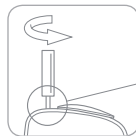
Deep Cleaning

Over time, some tobacco residue might accumulate in the oven. Deep clean the oven once a month or when you feel the oven is too tight to insert the tobacco stick by following the steps below.

1. Slightly moisten a new cleaning stick with water.



2. Insert the moist cleaning stick inside the oven and gently scrub the inner surface to remove any residue.



During cleaning, pay special attention to two protruding parts 15mm down from the top edge of the oven.

3. Remove the remaining moisture from the oven. Open the slider and start a vaping session without inserting a tobacco stick.



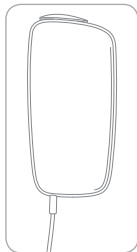
Wait until the end of the session for the moisture to evaporate. DO NOT skip this step as hot vapor might cause an unpleasant sensation during first session after the cleaning.

- DO NOT charge or heat the device during cleaning.
- DO NOT clean the device when it's hot.
- DO NOT shake the device to clean it.

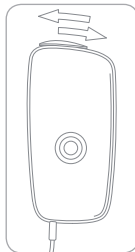
Set Manual Lock

This function allows the device to be locked (to disable vaping function). It is possible to unlock the device through a combination of slider positions and button area presses.

1. Connect The Device To The Power Source

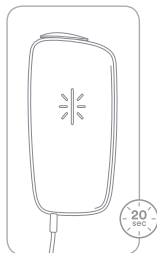


2. Activate Lock Setup Mode



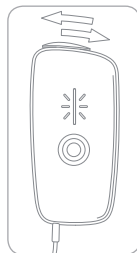
Move slider backwards and forwards. Press and hold button area until vibration and fast pulsating LED strip appears.

3. Lock Setup Mode Active



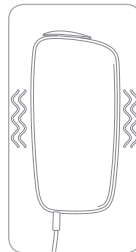
LED strip is pulsating fast for 20 seconds while lock setup mode is active.

4. Input Unlock Combination



Use combination of minimum 3 and maximum 10 slider positions and/or button area presses.

5. Confirmation Of Lock Set Up



A vibration and LED strip flash will confirm that the lock has been set up.

- Once the Manual Lock is set up, heating and vaping is disabled until the device is unlocked.

Unlock Manual Lock

1. Input Unlock Combination



Use slider and button area to insert unlock combination within 20 seconds. Each action should be done within 2 seconds after previous action.

2. Device Unlock Confirmation



If inserted combination is correct, LED strip animation and vibration will confirm device is unlocked.

3. Attempt To Start Heating Process Or Move Slider Backwards When Device Is Locked

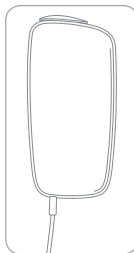


Two full LED strip flashes and two vibrations will indicate that device is locked.

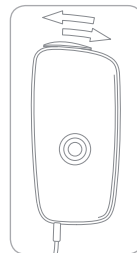
- Device can be unlocked at anytime except during vaping and charging.
- Device locks itself with the latest unlock combination 15 minutes after a successful unlock or the last vaping session.

Remove Manual Lock

1. Connect The Device To The Power Source

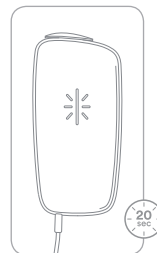


2. Activate Lock Setup Mode



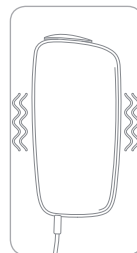
Move slider backwards and forwards. Press and hold button area until LED strip animation appears.

3. Lock Setup Mode Active



LED Strip is animated for 20 seconds while lock setup mode is active.

4. Leave The Device For 20 Seconds



A vibration will confirm that the lock has been removed. To set up a new Manual Lock, see pages 76-77.

Error Mode

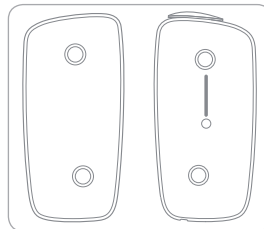


When the device has encountered an error, full LED strip flashes 10 times.

Reset the device (see page 81).
If the device remains in Error Mode, call Customer Service Helpline.

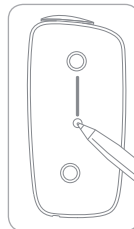
Device Reset

1. Remove Front Cover

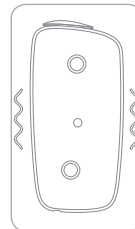


Hold the device body and pull the front cover towards you.

2. Reset Device



Press the button in the center of the device with a thin stick (e.g. ballpoint pen) until you feel a vibration.



Reset confirmed through vibration and full LED strip flash.



Operation Trouble-shooting

Trouble

Possible Issue

Possible Solutions

Not starting up

Not enough power.

Check battery levels, if battery level is too low or not displayed at all, charge device.

**Not charging or
slow charging**

Damaged charger,
cable or device.

Check charger and USB Type-C cable.
Try with another cable and power source.

Temperature issues

Device is feeling warm.

Move to cooler environment and/or
allow time for the device to cool down.

Device is feeling cold.

Move to warmer environment and/or
allow time for the device to get warm.

If solutions above do not work, device should be reset.

If above steps do not solve technical issues – contact Customer Service Helpline.



Technical Specifications

Rechargeable Ploom X Device

| | |
|-------------------------------------|--|
| Battery type | Lithium-ion battery |
| Battery capacity | 2,850 mAh |
| Charging time (Ploom AC adaptor) | Approx. 110 minutes for up to 20 sticks |
| Rated voltage | 5 V $\overline{\text{---}}$ |
| Rated current | 1.5 A |
| Input terminal | USB (C) |
| Dimensions | Approx. W 43.5 mm x H 88.5 mm x 24.0 mm |

Ploom AC Adaptor

| | |
|------------|---|
| Model code | WA-UN-06A |
| Input | 100-240 V~, 50/60 Hz, 0.45 A |
| Output | 5 V $\overline{\text{---}}$, 3.0 A, 15.0 W, LPS |
| ta | 40°C |

Ploom USB Type-C Cable

| | |
|---------------|-----------------------------|
| Model code | JPA-W-J354-000 |
| Input | 5 V $\overline{\text{---}}$ |
| Rated Current | 3.0 A |
| Length | 1000 mm |

Ploom Cleaning Sticks

| | |
|------------|----------|
| Model code | 9708A000 |
| Length | 75.5 mm |
| Weight | 0.2 g |



Disposal Instructions

This product contains a lithium-ion battery which shall be removed only by trained professionals and must be recycled or disposed of separately from household waste. Please check local regulations for disposal of electronic products.

Incorrect handling of waste electrical and electronic equipment has potential negative effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment.

- For more information about environmentally safe recycling of this product, please contact your local repair and maintenance service.

Regulatory Information

Please refer to the declaration of the presence condition of the restricted substances marking at www.ploom.tw/RoHS



Contact Us

Thank you for purchasing Ploom X device.
For further information please visit: www.ploom.tw
Customer Service Helpline: 0800-212-621